DAVID C. BROWN

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Presentation of Qualifications

(770) 439-5691 Phone
(404) 234-5757 Mobile
(770) 801-4564 Office

OBJECTIVE

A challenging mid-level/senior position as an Network Administrator, where my experience with Desktop Support and support of Novell Servers can be a contribution to the overall success of the company. My personal goal is to treat every user as if they were part of my family.

PROFILE

A highly qualified self-starter **Technical Services Professional** offering a record of successful job performance in positions of increasing responsibility, including MIS Specialist/Network Administrator, IS Analyst and LAN/WAN Administrator.

- Accustomed to supporting small offices to large corporations (as few as 60 to as many as 500)...
- A highly experienced Team Player…
- Computer Hardware/Software Support…
- Network Administration…
- Implementation of Training Policies...
- Asset Management...
- Strong Technical Skills with Management and Administrative Experience in operations and system implementation...
- Able to meet employer's expectations of deadline and quality of work…
- Experienced in Project Management…

SUMMARY OF QUALIFICATIONS

Education

BROWN COLLEGE, Atlanta, Georgia   404-876-1227
Degree in Medical Transcription
MCSE, Microsoft Certified Systems Engineer
A+, CompTIA

Professional
Development

Ongoing knowledge and training in various software applications, including

- Macintosh
- Novell NetWare
- Windows NT/2000/XP
- MS Office 97/2000/XP/2003
- PC Anywhere
- Category 5 Networks
- Web Development
- Network Essentials
- NT 4.0 Server
- TCP/IP for NT 4.0
- NetWare Basics
- NetWare 4.1/5.1
- Master MS Windows 95, 98 Administration and Navigation
- Windows 2000 Professional

- Linux Workstations
- WordPerfect
- Lotus Notes
- McAfee
- Wireless LAN
- Ghost Images
- SQL 7.0 Administration
- NT 4.0 Workstation
- NT 4.0 Server – Enterprise
- Proxy Server 2.0
- Server Memory and Performance
- Network Technical Support

Certifications

* Certificates available by fax upon request

PROFESSIONAL EXPERIENCE

2006 to
Present

Manager
Chris Adams

Computer Sciences Corporation   Atlanta, Georgia

Senior Desktop Support Specialist
Under Contract with British Telecom

- Administration of Active Directory and Domain.
- Support OS from Windows 98 to Windows XP
- Computer Images
- Primary Support for Lotus Notes
- Involved in migration from NT Infrastructure to Active Directory

2002 to 2006	**The Atlanta Journal-Constitution**	Atlanta, Georgia

PC Systems Support
PC Support for Circulation Department.

Manager Hal Allen/ Mark Falk
404-526-7648

- Team Lead
- Administration of Active Directory and Domain.
- Support applications such as Dataquest, Newstr@k, and SMC.
- Worked closely with IT on Thin Client rollout.
- Extremely involved in Lotus Notes 6 and Windows 2000 rollouts from testing to delivery.
- Took over pc builds and development of images.
- Support all Circulation branches.

2001 to 2002 (laid off due to financial cutbacks)

TELULAR CORPORATION,   Lithia Springs, Georgia

Network Administrator
In charge of support for a High-Availability (24X7) Server Farm in Georgia. Secondarily traveled to New York on an as-needed basis to support the user groups and servers for the company's Research and Development office.

Office Manager: Bill Buckley
678-945-7770

- Reported directly to VP of Technology located in Hauppauge, New York.
- Atlanta projects completed on an as-needed basis.
- Worked with custom back office products and server products such as SQL 7.0, Veritas Backup Exec, RAS, IIS, and Exchange.
- Experience in Crystal Reports.

2000 to 2001

PALADIN CONSULTING (DR Horton/Torrey Homes),   Smyrna, Georgia

MIS Specialist/Network Administrator
In charge of day to day management and local support activities for phone systems, desktop PC and Macs, and LAN/WAN Administration for large residential construction company Torrey Homes. Responsible for providing technical support services for over 200 staff members, worked with Nortel Option 11 PBX system, NetWare 4.11, NT 4.0, Unix/Linux, GHOST, ImageCast, HP Printing, Lotus Notes, AS400 and Cisco Switches/Routers.

Supervisor: (Paladin) William Rose
972-783-1995

(Torrey Homes) David Reid
770-730-0900

- Recommended and upgraded applications, investigated and resolved testing and production problems, creating a more efficient environment, saving the company time and money through asset management...
- Provided on-site training of new software and hardware for the customer/user...
- Provided Systems Administration for Windows 2000 deployment

1998 to 2000

MCI WORLDCOM,   Atlanta, Georgia

IS Analyst/LAN Administrator
Worked on a team responsible for the professional support for LAN infrastructure, testing and maintenance on cable and file systems and assistance for LAN/WAN installation, supported 3000 people at various client locations. Worked closely with manufacturer support to remedy ongoing system and software problems, provided preventative maintenance, and system back-ups.

Supervisor: Robert Kees
800-475-5200

- Monitored network operations...
- Installed new and upgraded applications and backup strategies, provided expertise in installation and repair of equipment, eliminating downtime...
- Secondary Team Lead.

1995 to 1998	**ALTERNATIVE RESOURCES CORPORATION**,	Atlanta, Georgia

ALTERNATIVE RESOURCES CORPORATION,   Atlanta, Georgia

1995
to 1998

Help Desk Technician/PC Technician/LAN Administrator
Responsible for support and project management for Hewlett Packard PC and
Macintosh, PC rollouts, office moves, restructuring Novell NetWare Networks,
hardware/software upgrades and support.
770-512-8288
         * Former Supervisor – Ken Main 404-219-2299

WordZXpressed,   Atlanta, Georgia

1993
to 1995

PC Technician/Document Imaging
While attending College I was mentored by the Network Engineer for Brown
Reporting/WordZXpressed. During this time I was educated on the fundamentals of
Computer Hardware/Software Systems and Novell Netware Administration.

PERSONAL COMMENTS——

After many years working under Contractual Employment I am seeking a position with a company where my skills
can be used to the betterment of all. I continually seek to improve my skills via professional and self-study.

Thank you for taking the time to review my resume.