Crestridge Homeowners Association, Inc.

1000 Central Parkway North Suite 270 San Antonio TX, 78232 (210)494-0659 Phone (210)494-0887 Fax

May 21, 2007

VIA REGULAR MAIL AND CERTIFIED MAIL RETURN RECIEPT REQUESTED

, San Antonio, TX 78239

Dear Homeowner:

As Managing Agent for the Crestridge Association, we are assigned the duty of enforcing the Association's governing documents and/or its established rules and regulations. In fulfilling this responsibility, we inspect your community to ensure that each owner is complying with these standards. In addition to our property inspections, homeowners often contact us with reports of rules violations. As you know the General Rules, and the Conditions, Covenants, and Restrictions, (CC&R's), of the Association are in place to maintain the integrity of the community. The following is in need of your attention: The foil in upstairs window needs to be removed.

You are entitled to submit a written request for a hearing to discuss and verify facts and resolve the matter in issue before a committee appointed by the Board of Directors, or by the Board itself. If requested this meeting will be held in order for you to prove that you are in compliance with the Association's CC&R's. If the violation is not cured and if we do not receive notification within thirty (30) days after the receipt of this letter concerning the violation, your account will be turned over to the Association's attorney, and any costs incurred, including all attorneys' fees, will be charged to your account with the Association. If you do notify us of a dispute it must be by written request to the address above. Once we have received your letter you will receive notification of the date, time, and place of the hearing. If you have any questions regarding this matter please call (210) 494-0659.

Regards, Site Management