



DATA SHEET

Network Installation Service

Reliable Installation Service for All 3Com Products

Key Benefits

Ordering Network Installation Service

Installation service ensures a successful result while minimizing the risk of disruption to your business. 3Com familiarity with the installation process and equipment translates into faster deployment. You reap long-

term benefits knowing that your installation follows industry standards and that your product is configured to take full advantage of all included features.

Expert Assistance

Engineers experienced with 3Com equipment and multi-vendor environments manage the installation from start to finish. This service includes preplanning, placing the equipment in racks you provide, connection to premise cabling, power-up, configuration, testing, documentation, and training.

Verification Testing

Before leaving your facility, the engineer ensures that the new equipment is operational and working correctly in the network environment. A thorough testing procedure verifies that the 3Com equipment meets all product and network specifications.

Product Configuration

Hardware configuration covers the product chassis and standard modules. 3Com software for the installed products is upgraded to the most current version. IP address, VLANs, OSPF, and other relevant network parameters are entered.

Documentation and Training

Key network configuration details are documented in writing. Equipment is labeled according to your instructions. An hour of hands-on training gives your staff the basic information they need to feel confident with the new equipment.

Presales Contacts

This service is available in most metropolitan areas of the United States, with some geographic restrictions.

Installation Service Agreement

An Installation Service Agreement is provided that specifies the deliverables and requirements in detail.

To order service or for additional information, please contact your 3Com service reseller.

After the Installation

Moves, adds, and upgrades following the installation are available on a time-and-materials basis.