

# MedQIC Monthly

A newsletter for Medicare's Quality Improvement Community.

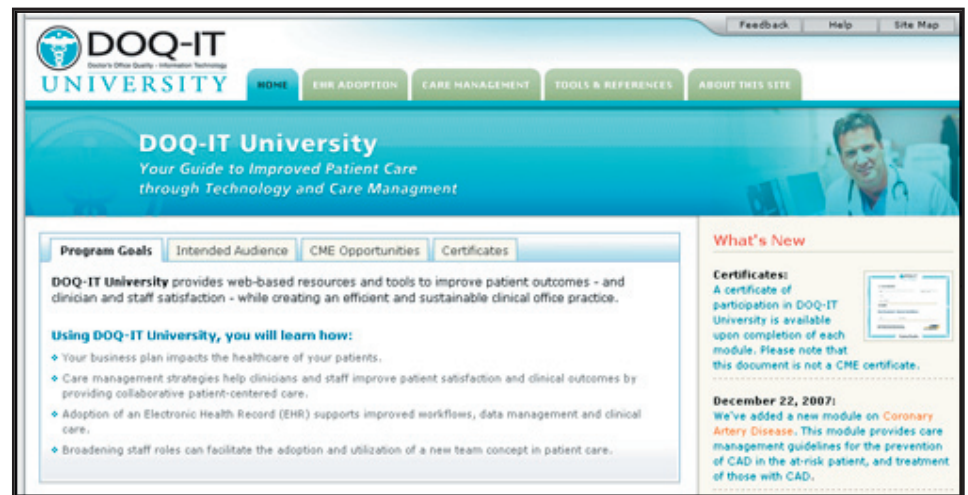
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## A New Look to DOQ-IT University

If you haven't visited [DOQ-IT University](#) lately, now is the perfect time to check it out. The online learning center has been updated with a new look, making it even easier for you to learn about electronic health record adoption, care management, and more.

Haven't visited DOQ-IT U before? Everything you need for accessing the site can be found on MedQIC in the [DOQ-IT University Toolkit](#).



## New Topics Expanding

The new Quality Improvement Organization (QIO) scope of work begins August 1, 2008 and will focus on four themes: beneficiary protection, care coordination, patient safety, and prevention. Tools and resources are being added to MedQIC to help providers and QIOs prepare for these new topics. Visit MedQIC and click on the topic areas on the left to view these and other important items:

[Transitions of Care Special Study](#) (Care Coordination) – These documents serve as a summary of final results for the Transitions of Care special study conducted by the Colorado Foundation for Medical Care.

[Using TeamSTEPPS To Improve Safety In The 9th SOW](#) (Patient Safety) – This training has been provided by Healthcare Team Training to support QIO efforts to implement TeamSTEPPS as part of the 9th SOW.

[Adult Preventive Care Timeline](#) (Prevention) – This one-page timeline, based on clinical preventive services recommended by the U.S. Preventive Services Task Force, was developed to help patients get the right kinds of preventive health services at the right times. The timeline indicates the ages at which men and women should receive certain types of preventive health services.

## We Want to Hear from You

A survey focusing on locating and choosing quality improvement resources on MedQIC is now available. The survey takes about five minutes to complete and will be available May 3 through May 30. Please take this opportunity to provide us with valuable feedback that we will use to improve your time on MedQIC.

**Take the Survey**

# Quality Basics for Providers: Engaging Physicians in Quality Improvement

Mark your calendars for May 13 to participate in the upcoming Quality Basics for Providers webinar. This webinar, presented by Gregg Laiben, MD, Medical Director, Primaris, the Missouri Quality Improvement Organization (QIO), will assist participants in developing a framework on which leadership might build a written plan for physician engagement in quality and safety.

Personal responsibility for quality is powerfully engrained in the physician and the professional culture whether the physician is employed by a hospital or outpatient facility or has his or her own private practice. In contrast, the lack of time to do a good job is a particularly strong driver of primary care dissatisfaction.



Dr. Laiben will discuss successful ways to identify and motivate physician champions, choose innovators, promote their work, and build successful momentum and relationships.

An invitational flyer was sent via the QualityNet Listserve at the end of April. QIOs are asked to forward this invitational flyer to providers. The webinars are free but require

prior registration. Instructions for registration will be in the flyer.

Quality Basics for Providers is tailored for healthcare staff of any position or level, new to the field or those seeking to expand their knowledge of quality. The series covers areas such as the history of quality improvement, methods and models, team building, sustaining change and spread, and other key topics.

Recorded versions of the presentations will be available and posted on [MedQIC](#).

Thank you to Pam Rabe and the Performance Improvement Quality Improvement Organization Support Center (QIOSC) for providing this article.

## New Hospital Success Stories

The Hospital Interventions QIOSC, the Oklahoma Foundation for Medical Quality, has been interviewing hospitals from across the nation on successful best practice interventions.

The hospitals, which were nominated by their QIOs, will have their success stories shared on MedQIC.

Twenty-five hospitals were selected to have their stories shared on the website.

The [first four success stories](#) were posted April 28. To view the stories, visit the Hospitals section on MedQIC and click on Stories in the In this Section... box. Look for more stories in the near future!

Quality Basics for Providers #4 - [Teams: Maximizing the Contribution of the Whole](#) is now available for download on MedQIC. You can access this and all presentations by clicking on the Quality Basics logo on the MedQIC home page.

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