

## CHRISTOPHER PAUL

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## SENIOR TECHNICAL WRITER

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### ACCOMPLISHMENTS

- Developed "from scratch" numerous Standard Operating Procedure (SOP), SDLC, SELC, Cloud Architecture, Big Data, Configuration Management, QA, User and Reference Guides, online Help systems, and other documents based on research, interviewing, and product testing (validation)
- Designed content for software & systems developers, network administrators, technical managers, and other technical and non-technical users
- Successfully documented topics such as applications architecture, computer networks architecture and protocols, client-server technology, Internet and application servers, and Web services

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### TECHNICAL SKILLS

PROGRAMMING LANGUAGES: Java, JavaScript, HTML, XML, SAS, S-Plus, Visual Basic, Excel VBA, SQL

METHODOLOGIES: Waterfall, Agile, Spiral, RAD; AI, Expert Systems, Data Mining, Data Visualization

COMPUTERS: IBM PC's, Macintosh, Sun Solaris, IBM 360/370/3090, Digital VAX 1144/1184/3800

SOFTWARE PACKAGES

- Operating Systems: DOS, Windows NT/2000/XP/7/8, Mac OS, VM/CMS, Unix, Linux
- Office Packages: Microsoft Office, Word, Excel, Access, FoxPro, PowerPoint, Outlook, Project, WordPerfect, Oracle Developer
- Desktop Publishing: Adobe InDesign, Acrobat Professional, Quark XPress, Microsoft Publisher, TeX, LaTeX
- Graphics: Adobe Photoshop, Excel Graphics, Corel Draw, Paint Shop Pro, Harvard Graphics
- CASE Tools: Microsoft Visio
- Screen Capture: Snag IT
- Document Management Systems: Microsoft SharePoint, Office 365, Documentum, Google Docs, Salesforce
- Project Management: Microsoft Project
- Process Management: Serena Business Management, IBM Jazz
- Web Browsers: Microsoft Internet Explorer, Mozilla Thunderbird, Firefox, Google Chrome, Opera
- Web Page Design: Microsoft FrontPage, Macromedia Dreamweaver, Fireworks, Flash
- Internet Social Networks: LinkedIn, Facebook, Google+, Mylife, MySpace
- Internet Communication Tools: Wikipedia, Twitter, Skype, YouTube, MeetUp, Blogs, Blackboard
- Mathematics: Maple, Matlab, Mathematica, GPSS (General Purpose Simulation System) World
- Statistical: SAS, SPSS, S-Plus, Statistix

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### EDUCATION

BS — Major: Information Systems / Minor: Systems Analysis and Design, Network Administration and Design, Web Administration and Design; UMBC

University of Maryland, Baltimore County

BA — Major: English-Professional Communications and Technology / Minor: Technical Writing, Rhetoric and Communications, Journalism, Philosophy; UMBC

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### WORK EXPERIENCE

**Senior Technical Writer**

NCI Information Systems Inc, 9/2014 – Present

**Independent Technical Writing/Editing Consultant**

The Integral Worm, 2/2014 – Present

**Senior Technical Writer**

Soft Tech Consulting Incorporated, 7/2013 – 1/2014

**Senior Technical Writer**

Optimization Consulting Incorporated, 5/2010 – 7/2013

**Independent Technical Writing/Editing Consultant**

The Integral Worm, 5/2006 – 5/2010

**Creative Non-fiction Editor**

Bartleby Creative Arts Journal, 9/2004 - 5/2006

**Certified Level III Master Writing and Philosophy Tutor**

The Writing Center at UMBC, 9/2004 - 5/2006

**News Reporter**

The Retriever Weekly Newspaper, 9/2004 - 5/2005

**Senior Technical Writer/Information Management**

The Hilltop Institute at UMBC, 1/2000 - 1/2002

**Product Manager/Senior Technical Writer**

Interco Parts Corporation, 10/1986 – 12/1999