## SOFTWARE INSTALLATION NOTICE

## PART NUMBER: 94SEINE158

# TOSHIBA MODELS: 51H94, 51HX94, 57H94, 57HX94, 46HM94, 52HM94, 52HMX94, 62HM94 and 62HMX94

### Software Version: Seine version 1.5.8

As part of our commitment to provide world-class service to our customers and service providers, TOSHIBA is supplying this "Seine Software" update version 1.5.8 to correct key operational and performance concerns with the above indicated TV receiver models. This update has been created to insure optimum performance of your TOSHIBA Projection TV.

The installation process is simple; however, please read all of the following instructions and notices prior to installation. This software update intended solely for use with the TOSHIBA Models indicated above.

#### Notice (Read Prior to Beginning the Software Upgrade)

The following events may interrupt the upgrade process and result in an inoperative unit.

- 1) DO NOT unplug the Power Cord during the software update procedure
- 2) Avoid loss or interruption of power during the software update procedure
- 3) DO NOT Press the power button on the unit during the software update procedure

In the event of software upgrade failure please contact TOSHIBA Customer Service at 1-800-631-3811.

#### Use the following procedure to update the Seine software to version 1.5.8

- 1) Turn on your TV receiver and insert the "memory card" provided into the card reader of the set. (Note: if a "Cable Card" is being used as provided by your Cable TV provider, it should be removed at this time)
- 2) The software updating process will begin. During the software update the TV receiver will automatically display status bars for the following sequence of events occurring during the update process:

#### <u>"Checking Upgrade Data Integrity" (Software Upgrade Progress" (Verifying Upgrade Data Written"</u>

- 3) Upon completion of the software update, a message will be displayed on the screen advising, "The Software Update is Complete" and to remove the media card. Remove the media card from the front of the TV receiver. The TV receiver will reset automatically by powering off. This will take approximately 1 to 2 minutes to complete. During this reset process, the "Green LED" on the front of the unit will blink until the reset is complete. After the Green LED stops blinking and is on steady, turn the set on by pressing the power button on the remote or at the front of the TV Receiver (Note: The set may power on without pressing the power button). The TV receiver should display a picture. (Red LED is lit)
- 4) Complete a hard reset by turning the TV Receiver off using the power button on the remote or at the front of the set. Momentarily remove the TV Receiver's AC plug from the wall outlet.
- 5) Re-apply AC power and turn on the TV Receiver, the update is complete. (Note: if a "Cable Card" is being used as provided by your Cable TV provider, it should now be re-installed into the Cable Card slot at the rear of the TV Receiver. Set up may be required for the TV Guide and Cable Card features after completing this upgrade)

Toshiba Authorized Service providers experiencing problems or have further questions should direct their inquiries to our Technical Support Group.

Consumers experiencing problems or have further questions regarding this procedure should direct their inquiries to Toshiba Customer Service at 800-631-3811

## TOSHIBA AMERICA CONSUMER PRODUCTS, L.L.C.

1420-B Toshiba Dr. Lebanon, TN 37087 Fax: 615-444-0630 www.tacp.toshiba.com